



Claim for compensation

Complaint submitted by:

Name: [REDACTED]
Address: [REDACTED]
City: Praha
Postcode: 16100
Country: Česká republika
Email: aviation@kaa.ru
Telephone number: [REDACTED]

Complaint concerning the following flight:

Air carrier: **KLM**
Date of flight: **05.09.2024**
Flight number: **KL1354**
Booking reference: **0746796234645**
Reason for the claim for compensation: **Flight delay**

Passenger details for flight detailed above:

Name of Passenger

[REDACTED]

Category

Adult

Flight details on journey: PRG - AMS - BOS

Flight number: Departure

KL1354 Václav Havel Airport (PRG)
Czech Republic
Est.: 05.09.2024 11:15

Arrival

Amsterdam Airport Schiphol (AMS)
Netherlands
Est.: 05.09.2024 12:45
Actual.: 05.09.2024 14:35

DL257 Amsterdam Airport Schiphol (AMS)
Est.: 05.09.2024 14:30

Logan International Airport (BOS)
Est.: 05.09.2024 16:40
Actual.: 05.09.2024 21:00

The passenger requested the compensation from the air carrier on the: 11.09.2024
The flight was part of a tour purchased by a travel agency: No
The final destination was: Reached with a delay
Re-routing: Provided by the carrier

Pax received care: No

Passenger claims additional costs and expenses: No